

Warranty terms and conditions for UPS

- Warranty period begins from the original date of the sales invoice or valid commissioning date.
- If the purchaser discovers within the duration of this warranty a failure of the product to perform as described by the manufacturer, the purchaser must promptly notify to company of this within the warranty period. The customer is responsible to prove with (original invoice/delivery slip/commissioning certificate) that the product is under warranty.
- We shall not be liable for any special, incidental or consequential damages including, but not limited to, loss of profits, injuries to property, loss of use of the product or any associated equipment. Daman disclaims all extended warranties including, but not limited to, any implied warranties of satisfactory quality or fitness for a particular purpose.
- Warranty is offered against all faulty parts provided that the part is installed and operated in accordance with the installation and operation manual supplied with the unit. Spare parts can only be fitted by an approved Daman service engineer; otherwise the warranty will be void. Warranty does not cover misuse, abuse, neglect, unauthorized modifications, improper maintenance, accidents or other abnormal conditions.
- Product Brand _____ S.No: _____
- Our warrants, its Products to be free from defects in materials and workmanship for a period of _____ months, Service Warranty _____ Years excluding the batteries, Batteries are warranted for _____ months, warranty applied from date of purchase. Our obligation under this warranty is limited to repairing or replacing, at its own sole option, any such defective products. Repair or replacement of a defective Product or part thereof does not extend the original warranty period.
- To obtain service under warranty you must contact to customer support in your region /city or Head office. Products must be return for repairing with transportation charges prepaid and must be accompanied by a brief description of the problem encountered and proof of date and place of purchase.
- WARRANTIES RUN ONLY TO ORIGINAL PURCHASER AND ARE NOT EXTENDED TO ANY THIRD PARTIES.
- END-USER'S OBLIGATIONS: In order to receive the benefits of this Warranty, the End-user must use the Product in a normal way; follow the Product's operators and maintenance manual; and protect against further damage to the Product if there is a covered defect.
- Installation is not included at the time of repairing. Visit & repair (Labor)costs applied during warranty.
- Depreciation cost will be charged, incase of replacement of the unit.

Service Warranty does not include parts / outside spare parts / Software and transportation.

- ♦ Spare parts will provide by company
- ♦ Labor and service charges include in service warranty (If offer service warranty)
- ♦ Software installation cost will charge

Transportation cost, travelling cost and other related expense bear by the end user or customer.

to register your complaint

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