



Warranty terms and conditions for Dry Battery

1. Warranty period begins from the original date of the sales invoice.
2. If the purchaser discovers within the duration of this warranty a failure of the product to perform as described by the manufacturer, the purchaser must promptly notify to company of this within the warranty period. The customer is responsible to prove with (original invoice/delivery slip/commissioning certificate) that the product is under warranty.
3. If we determines the batteries to be defective due to material or workmanship, it will repaired or replaced, at its option, without fail
4. Batteries are warranted against failures in material and workmanship, not against the normal aging and reduction of ampere-hour (back-up) capacity. The product storage environment has to meet the battery manufactures specification; failure to do this will cause the warranty to be voided.
5. A battery will not be considered defective unless it fails to deliver 80% or less of its rated capacity during the warranty period.
6. The Warranty Period shall be adjusted based on actual operating conditions such as temperature and frequency of discharge as published by Batteries companies . The Warranty Period will be reduced 50% for every 8 degrees Centigrade increase in operating temperature above 25°C (base temperature).
7. Warranty Period is limited to ____months from the date of purchase. (depend upon company offer)
8. Warranty sticker must be pasted on each battery (ies). Without sticker (s) warranty claim shall not be acceptable.
9. The warranty value will calculated according to the warranty usage life.
10. The permissible continuous AC ripple voltage at the battery terminals shall not exceed 0.5% RMS (1.5% peak to peak) of the float charge voltage. Maximum voltage not exceed 1.5% RMS (4% P-P), ripple current allowed < C/20 8)
11. The vents caps have not been tampered with or removed
12. Replacement of battery's will be charge from the current price.
13. Company will take 10 working days for claim response.
14. If no fault is found on the claimed product, all labor and standard ground costs of the replacement unit will be subject to full costs to the claimant.
15. Battery only use in UPS
16. Returned batteries become the property of Damanequipment.

to register your complaint

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